



For Patients

firstresource®

Making access easier for you



How can

First Resou

First Resource help?

Pfizer First Resource offers many services to help you access Pfizer medicines. Enrollment is easy. A simple phone call can start the process.



First Resource can help with:

Reimbursement Assistance

A First Resource counselor will help you understand your coverage and reimbursement options. This includes benefit verification, in which your counselor will review your benefits to see how you are covered for the medicine you need. Your First Resource counselor will also assist with prior authorization for the prescribed medicine, if required by your insurance company.

Alternate Funding Assistance

First Resource can help you find alternate sources of funding if you need them. These may include state pharmaceutical assistance programs (SPAPs), Medicaid, Medicare Part D, low-income subsidies, and charitable foundations. You may also be able to receive a temporary supply of medication from Pfizer while you seek alternate funding.

Appeals Assistance

First Resource helps with the appeals process if your insurance company underpays or denies a claim. First Resource counselors help monitor and track the status of each appeal until a decision is made.

Access to Pfizer Medicines

You may be able to get your Pfizer medicines for free through the First Resource patient assistance program. You may also be able to receive co-pay assistance for certain medicines. A First Resource counselor will help determine your eligibility and help you complete the enrollment process.

To be eligible for patient assistance, you must:

- **Have no prescription coverage or not have enough coverage**
- **Meet specific income guidelines, adjusted for family size**
- **Reside in the United States**
- **Be treated by a US-licensed physician**

Patients who do not meet income criteria but demonstrate significant financial or medical hardship can apply for a Hardship Exception.* If you are eligible, you can still access certain Pfizer medicines through the First Resource program. Eligibility for financial exceptions depends on the particular medicine.

*Hardship Exception is available for Sutent®, Aromasin®, and Emcyt® (estramustine phosphate sodium capsules) only.

Getting started with **First R**

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To apply for any First Resource program, call 1-877-744-5675. Once a First Resource counselor determines your needs and eligibility,* you will need to complete an enrollment form. The completed enrollment form can be faxed to 1-800-708-3430 or mailed to the address on the back of this brochure.

The following information is required for the application:

- Name and address
- Date of birth
- Household size and monthly income*
- Insurance information
- Doctor's name

* Proof of income is required within 30 days of enrollment. This includes items such as your most recent federal income tax return, W-2 form(s), Social Security check, or a copy of your most recent pay stub. Patient eligibility can be determined over the phone, and an initial supply of medicine will be sent to your physician or provider.

Pfizer First Resource is a program designed to help patients obtain the medicines they need. It can also help simplify the insurance and reimbursement process and give you information about your coverage options and alternate funding sources, if needed.

Medicines available through First Resource include:

Sutent® (sunitinib malate) capsules

Aromasin® (exemestane tablets)

For a complete list, please see www.PfizerHelpfulAnswers.com.

To contact First Resource:

Phone 1-877-744-5675

Fax 1-800-708-3430

How do I contact First Resource?

By phone:

Call 1-877-744-5675, Monday to Friday, 9 AM to 8 PM Eastern Time.
You can speak to a live operator in English or Spanish.

By fax:

Fax your enrollment application or other correspondence
to 1-800-708-3430.

Online:

Access First Resource information at www.PfizerHelpfulAnswers.com.

Mail:

Send correspondence to:

Pfizer First Resource
PO Box 220582
Charlotte, NC 28222-0582



First Resource® is a part of the Pfizer Helpful Answers® family of patient assistance programs – a joint program of Pfizer Inc and the Pfizer Patient Assistance Foundation™.